

Domenic DiStefano

810 Cheltenham Road
Wilmington, DE 19808
(302) 598-1104
domenic@theitalianpalace.com

August 31, 2026

Albert Kokinda

Hazleton Operations Manager
RoadSafe Traffic Systems, Inc.
322 Rocky Road
Hazleton, PA 18201
Via Email: AKokinda@roadsafetraffic.com

Re: Paint Damage Claim - 2021 Honda Ridgeline Black Edition AWD - Loss Date August 21, 2026

Dear Mr. Kokinda:

Thank you for forwarding RoadSafe's Paint Claim Form. As requested, I am submitting the completed form together with my supporting property-damage claim concerning white pavement-marking paint contamination to my 2021 Honda Ridgeline Black Edition AWD on August 21, 2026.

On August 28, 2026, Larry Brown, Insurance Coverage Manager for the State of Delaware, identified RoadSafe Traffic Systems as the contractor responsible for the pavement-marking operation and directed me to pursue the property-damage claim directly with RoadSafe.

The supporting evidence establishes a short and well-documented sequence. Home security footage shows the Ridgeline at my residence on August 20 without the conspicuous white pavement-marking paint later visible on the right-front tire. The vehicle departed on August 21 at 11:54:44 AM. At approximately 11:56 AM, I encountered the pavement-marking operation at Hercules Road and Newport Gap Pike (DE 41), made a normal left turn onto northbound Newport Gap Pike, proceeded directly to BJ's in Elsmere, and discovered the contamination while fueling. I then returned directly home, where security footage records the vehicle returning at 12:30:34 PM and 12:30:36 PM. Exhibit A provides the chronology and Exhibit B depicts the approximate incident layout.

The photographic evidence documents especially heavy contamination at the right-front tire and wheel-well area, along with deposits on the passenger mirror, exterior trim, Romik running board, painted passenger-side surfaces, and contamination extending rearward to the right-rear wheel-opening area. The vehicle has not undergone aggressive chemical cleaning, scraping, compounding, or repair and remains available for inspection. The four tires also remain installed and available for independent tread-depth measurement.

Current Preliminary Repair Valuation

\$5,918.05 - See Document 03, Claimant Preliminary Repair Estimate and Supporting Basis.

The estimate consolidates the available professional repair estimates and manufacturer documentation and is intentionally limited to reasonable restoration of the vehicle to substantially the same pre-loss condition. In particular:

- Union Park's preliminary estimate includes corresponding Honda trim components on both sides of the vehicle; my claim excludes the undamaged driver-side counterparts and includes only the passenger/right-side Honda scope presented in Document 03.

- The optional Firestone road-hazard coverage has been excluded, and a provisional 50% betterment credit has already been applied to the replacement-tire material cost based on the approximately 5/32-inch tread depth reported on all four installed tires.
- No claimant overhead, profit, administrative fee, claim-preparation fee, or miscellaneous markup has been added.
- The Romik running-board claim reflects the manufacturer's identification of the installed RAL-TB system, its written warning regarding harsh-chemical damage, its confirmation that the boards are sold only as a pair, and a separately identified claimant labor allowance for removal and replacement.

Electronic Evidence Access

Complete Claim Documentation and Evidence Repository

<https://roadsafe-claim.theitalianpalace.com/>

The hosted claim site contains the organized claim package, exhibits, selected full-resolution damage photographs, and security-camera evidence. If corporate security restrictions prevent access to the site, please let me know and I will provide the requested materials by another method.

Inspection, Supplements, and Loss of Use

I welcome a reasonable inspection of the vehicle before repairs are undertaken. The current estimate is preliminary and may be supplemented if repair facilities identify additional documented operations, parts, clips, fasteners, or other necessary items during the repair process.

Loss of use and substitute transportation during the reasonable repair period are not included in the preliminary repair estimate and will be determined once the repair schedule and actual period of vehicle unavailability are established.

Requested Claim Handling

Please confirm receipt of this submission. Once the matter has been referred to RoadSafe's insurance carrier, please provide the carrier name, claim number, and assigned claim representative's contact information. If RoadSafe or its carrier disputes any portion of the repair estimate, I would appreciate the specific line item being identified together with the proposed alternative repair methodology or valuation so that the issue can be addressed directly and efficiently.

My objective is simply to have the Ridgeline reasonably restored to substantially the same condition it was in immediately before this incident. I have presented the claim in an organized and conservative manner so that it can be evaluated efficiently.

Thank you for your attention to this matter.

Sincerely,

Domenic DiStefano

Submitted with:

Completed RoadSafe Traffic Systems Paint Claim Form

03 - Claimant Preliminary Repair Estimate and Supporting Basis.pdf

Supporting exhibits and electronic evidence repository identified above